

Artisan™ Point of Sale Software
Single Incident Software Support Form

Please fill in this form and FAX it to CerTek Software Designs, Inc:

FAX: 727-738-8881 For questions, please call 877-723-7835 (toll-free) or 727-738-8188.

465 Patricia Ave, Suite 200, Dunedin FL 34698-7872

I hereby authorize CerTek Software Designs to charge my credit card without being present. If we spend less than 15 minutes **and** are unable to help you, we will refund you the full amount. Otherwise there are NO REFUNDS .

This request is good for : (Please Check One).

Multiple Incidents. Please Keep On File Just In Case (\$50.00 per incident).

1 Single Incident : _____
(Today's Date)

Company Name : _____

List Of Owners/Employees Authorized For Support :

AMOUNT TO BE CHARGED : \$ 50.00

NAME AS IT APPEARS ON CARD : _____

BILLING ADDRESS (From C/Card Statement) : _____

PHONE NUMBER : _____

FAX NUMBER : _____

CARD TYPE : (Please Circle) VISA MASTERCARD AM/EX DISCOVER

CARD NUMBER : _____

EXPIRATION DATE : _____ 3 or 4 DIGIT SECURITY CODE: _____

CARD HOLDERS SIGNATURE _____

CerTek will make reasonable attempts to help you within our expertise. It is important for you to be on the latest version of the software for certain issues. Your support representative may insist that you install the free upgrade prior to continued support. CerTek support staff may request that you send us a backup copy of your data. This is a normal procedure in order for us to assist you more efficiently. We will take great care to guard the safety of your data and access to this data is limited to senior personnel.